Tyler J. Johnson

TECHNICAL DELIVERY LEADER | AI IMPLEMENTATION | ENTERPRISE PROGRAMS

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PROFESSIONAL SUMMARY

Technical delivery leader with 10+ years leading software, infrastructure, and transformation work across enterprise technology, insurance, and public-sector environments. **Led two separate generative AI programs from concept to production in under six months each**, coordinated cross-team delivery for a $10 million revenue initiative, and supported application modernization, cloud transformation, automation, global IT operations, budget stewardship, and Agile delivery.

SELECTED IMPACT

$10M cross-team revenue initiative
2 GenAI programs to production in under 6 months each

CORE EXPERTISE

Technical program delivery • Cross-team delivery • AI implementation • Dependency management • MVP & scope prioritization • Stakeholder communication
PI planning • Agile transformation & coaching • Product Owner coaching • Budget & contractor management • Cloud transformation • Automation & infrastructure

PROFESSIONAL EXPERIENCE

STATE OF MINNESOTA — BUREAU OF CRIMINAL APPREHENSION

Senior Scrum Master Dec 2025–Present

- Lead delivery for a **15+ member team** rewriting law-enforcement applications, balancing MVP scope, stakeholder requirements, delivery priorities, and target deadlines.
- Partner with the Product Owner, delivery team, and stakeholders to sequence requirements, work through scope tradeoffs, and maintain clear delivery expectations.
- Support **grant stewardship, budget management, and contractor billing** activities tied to program delivery.
- Coach a new Product Owner on role accountabilities and prioritization; mentor junior Scrum Masters and create reusable retrospective templates for other teams.

TRAVELERS INSURANCE

Senior Scrum Master & Program Coordinator Jul 2022–Dec 2025

- Led **two separate generative AI programs from concept to production in under six months each**, coordinating delivery teams and plans through production launch.
- Coordinated cross-team delivery for a **$10 million revenue initiative** spanning **5+ teams** across multiple business units, driving dependency resolution and delivery coordination.
- Coordinated Program Increment planning for the AI Enablement Circle, connecting team plans with enterprise priorities and delivery timelines.
- Mentored emerging Scrum Masters in scaled Agile practices, cross-team coordination, and stakeholder management.

PROFESSIONAL EXPERIENCE — CONTINUED

AG LEADER TECHNOLOGY

Scrum Master & Team Development Lead Jul 2021–Jul 2022

- Established **two new Agile teams in addition to one established team** and introduced delivery processes and working practices to support ongoing development.
- Coordinated Program Increment planning across **three concurrent teams**, managing dependencies and resource allocation.
- Partnered with business and technical stakeholders to clarify objectives and maintain shared delivery priorities.

3M COMPANY via THREE BRIDGE CONSULTING

Senior Agile Coach & Transformation Leader Aug 2020–Jul 2021

- Coached directors on Agile leadership and organizational change while supporting an enterprise cloud transformation initiative.
- Led a team within the cloud transformation program using SAFe practices and coordinated work across multiple workstreams.
- Facilitated PI planning for IT Security teams, connecting delivery plans with business priorities.

3M COMPANY

Scrum Master & Process Innovation Leader & Automation Engineer Feb 2014–Feb 2020

- Led the global database administration team's transition from Waterfall to Scrum, improving delivery velocity by **40%.**
- Managed global Microsoft SCCM operations across international teams while maintaining **99.5% uptime.**
- Implemented automation that reduced manual processes by **60%.**
- Facilitated Kaizen activities to identify process issues and improve IT operations.

CERTIFICATIONS

Certified ScrumMaster (CSM) — Scrum Alliance
ICAgile Certified Professional in Agile Coaching (ICP-ACC)
ICAgile Certified Professional in Agile Team Facilitation (ICP-ATF)

TECHNOLOGY & DELIVERY ENVIRONMENT

Delivery & collaboration: Jira, Rally, Confluence, Trello, Microsoft Project, Microsoft Teams, Mural, Miro
Methods: Scrum, Kanban, SAFe, Scrum of Scrums, Program Increment planning, Agile metrics, Kaizen
Technical domains: Microsoft SCCM, IT operations, database administration, automation, cloud transformation, generative AI delivery